

## CUSTOMER DETAILS

Company name / Name, surname		Code of the legal entity / individual person	
Registration address, postal code		VAT number	
Correspondence address (fill in, if different)			
Contact person (name, surname, position)			
Contact phone number		Contact e-mail address	
Members of the board: <input type="checkbox"/> no board is formed <input type="checkbox"/> information is provided on a separate sheet			
Head of the company (information is provided if there is no board) Name, surname _____ Date of birth _____ Nationality _____			
Shareholders (if more than one, information is provided on a separate sheet) Name, surname / Date of birth / Nationality / Company name / Company code / Country of registration			
Ultimate beneficial owners* (if more than one, information is provided on a separate sheet). *Detailed information is available at <a href="http://www.neste.it">www.neste.it</a> Name, surname _____ Date of birth _____ Nationality _____ The ultimate beneficial owner is a politically exposed person* <input type="checkbox"/> Yes <input type="checkbox"/> No <small>*Natural persons who are or have been entrusted with prominent public functions and their immediate family members or close associates (further information is available at <a href="http://www.neste.it">www.neste.it</a>)</small>			
<input type="checkbox"/> I have read and agree with the data processing rules, which are published at <a href="http://www.neste.it">www.neste.it</a>			

## METHOD OF RECEIVING THE VAT INVOICE

<input type="checkbox"/> online via the <i>Epay</i> system (if selected, please provide <i>Epay</i> data)	<input type="checkbox"/> e-invoice via Internet Banking (if selected, please order separately)	<input type="checkbox"/> Paper invoice by post
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## EPAY USER DATA (fill in if *Epay* method is selected)

For a new user E-mail address _____	For an existing user <i>Epay</i> user ID _____
We order an additional invoice format to move data to our internal accounting systems. <input type="checkbox"/> CSV <input type="checkbox"/> XML	

## CARDS ORDERED

Please select method of payment:  debit card  credit card  
requested credit limit (common for all cards) \_\_\_\_\_ EUR for 45 days  
 please provide copies of financial documents (balance and profit (loss) statements)

No.	Company name will be printed on the card. If you would like additional text, please indicate below (name, surname, plate number) <b>Up to 27 symbols</b>  If you order more than 3 cards with additional text, please enclose a separate list	Please select a card type and specify the number of ordered cards			Daily limit, EUR	Monthly limit, EUR
		PK1	PK4	PK5		
1.		For passenger cars  <i>Futura 95</i> <i>Futura 98 Futura D Pro Diesel</i> <i>Neste MY AdBlue</i> Car wash Windshield washer fluid	For heavy vehicles  <i>Futura D AdBlue</i> Windshield washer fluid	For heavy vehicles  <i>Futura D Pro Diesel Neste MY AdBlue</i> Windshield washer fluid		
2.						
3.						

I would like to receive card(s) at the office of UAB Neste Lietuva in Vilnius  I would like to receive card(s) to my correspondence address

Your contact e-mail address and phone number may be used by NESTE for the purposes of direct marketing: sending newsletters, offers, invitations to events, asking for opinion on services, inviting to take part in surveys.

E-mail  Agree  Disagree

Your consent stays valid during the period of agreement validity and 2 years after its termination. You may withdraw your consent at any time by notifying NESTE thereof to the e-mail address [korteles@neste.com](mailto:korteles@neste.com).

Phone  Agree  Disagree

By signing this questionnaire I confirm that the information indicated herein is true and correct. I confirm that I have read, agree and commit to comply with the **General Terms and Conditions of the NESTE Card Agreement** (a valid version whereof is attached to this application form) which are published at [www.neste.it](http://www.neste.it).

Head of the company or authorised person (name, surname, position)	Signature	Date
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1. **UAB Neste Lietuva** (“we” or **NESTE**) undertakes to open a card account for you (the “**Customer**”) and to issue NESTE cards which you can use to pay for fuel and other products at NESTE stations in Lithuania and stations marked with the NESTE trademark abroad, as well as for car washing or cleaning services specified at [www.neste.lt](http://www.neste.lt). You pay for all products and services purchased with a card (also for all products and services purchased abroad) to UAB Neste Lietuva.
2. Types of cards:
  - PK1 card is intended for passenger cars. Single purchase limit: EUR 150. PK1 card might be used to pay for gasoline, Neste Futura diesel fuel, Neste Pro Diesel, Neste MY, AdBlue, windshield washer fluid as well as car washing and cleaning services.
  - PK4 card is intended for heavy vehicles. Single purchase limit: EUR 650. Single purchase limit in stations with high-speed diesel pumps: EUR 1 500. PK4 card might be used to pay for Neste Futura diesel fuel, AdBlue and windshield washer fluid.
  - PK5 card is intended for heavy vehicles. Single purchase limit: EUR 650. Single purchase limit in stations with high-speed diesel pumps: EUR 1 500. PK5 card might be used to pay for Neste Futura diesel fuel, Neste Pro Diesel, Neste MY, AdBlue and windshield washer fluid.
3. By accepting our card you undertake to keep it in such a manner that it is not accessed by unauthorised persons, protect it from damage, the effects of electromagnetic fields, and to memorise the received PIN code, keep it confidential and destroy the envelope containing the code.
4. If your card is lost or otherwise missing, you will have to inform us and pay for everything that has been purchased with the lost card for up to one hour after you have notified us of the lost card by phone. We undertake to accept your notifications of lost cards at any time by phone +370 (5) 212 3357 and block the cards within 1 hour after notification. You must immediately confirm your notification of the lost card in writing.
5. In order to get a credit you confirm that you understand and agree that to assess the credit risk and manage debts we need to obtain your data as specified at <https://www.neste.lt/lt/content/informacija-pildantiems-anketas>.
6. If you give the cards for use to your employees, you have to inform them about personal data processing by providing information indicated at <https://www.neste.lt/lt/content/informacija-pildantiems-anketas>.
7. Information on how NESTE processes personal data is available at <https://www.neste.lt/lt/sveiki-atvyke-i-neste-privatumo-svetaine>. Before signing this agreement, the Customer must become acquainted with the information on data processing indicated in the above links.
8. Before using the NESTE debit card, you have to top up your card account. The first instalment should not be lower than EUR 60 per card. The amount of subsequent instalments is not limited, yet the account balance must always be positive. You should transfer funds to one of the following bank accounts:
  - No. LT08 7300 0100 0011 9901, Swedbank, AB;
  - No. LT76 7044 0600 0799 1918, AB SEB bankas;
  - No. LT73 4010 0424 0238 6622, Luminor Bank, AB.
9. The name of a legal entity and the Customer transaction number should be indicated in the payment order. When the first instalment is made, only the Customer’s legal entity name is indicated.
10. Before granting a credit limit and during the period of validity of the agreement upon our request you must submit copies of the balance sheet and the profit (loss) statement for the last reporting year so that we could assess your financial condition.
11. If you use a credit card, you will have to pay for fuel and washing and cleaning services purchased in Lithuania according to the issued invoice not later than within 15 days from the date of issue of the invoice. You will have to pay for fuel purchased abroad in euros according to the provided statement not later than within 15 days from the date of issue of the statement. The name of a legal entity and the Customer transaction number specified in the application form should be indicated in the payment order.
12. In the event of late payment in accordance with Clause 11 of this agreement you must pay penalty charges of 0.07% of the debt amount for each delayed day. Penalty charges start to be applied on the following calendar day after the end of the invoice due date (we do not have to present a separate request to pay penalty charges).
- Penalty charges are deemed to be our reasonable, pre-defined, minimum losses and cannot be reduced.
13. We undertake to issue a VAT invoice and/or card usage statement (only a statement is issued for the fuel purchased abroad) on the last calendar day of each month and to submit it online via the *Epay* system or send it by registered post on the second business day of the following month depending on your selected method of submission, or submit it on Internet Banking upon your order. The date of receipt of the invoice and / or the statement is considered to be the calendar day of its submission online via the *Epay* system or on Internet Banking or submission of a registered letter to the post office. We do not assume responsibility for the delay of delivery of hard copies of invoices, which depends on the post office. Resending a copy of a VAT invoice issued earlier than 3 months ago might be charged a fee of 2.5 Eur. VAT invoices are resent only having received an advance payment for this service.
14. Despite the fact that this agreement may be signed later, after signing, it takes effect as of the date of becoming effective specified in the special part and stays valid for an indefinite period of time. The agreement also stays valid in the event that a copy of the agreement signed by both you and us is submitted by email in accordance with the procedure specified in Clause 21. This agreement may be terminated without reason, having notified thereof a month in advance. Prior to termination of this agreement, both parties should carry out full mutual settlement.
15. We can also terminate the credit card agreement unilaterally, having notified thereof in writing, without keeping to the term of notification specified in Clause 14, if you:
  - have not paid for the purchased fuel longer than for 30 days from the date of issue of an invoice;
  - you have been late with payment in accordance with Clause 11 two times in a row.
16. We have the right to suspend, without prior notification, the selling of fuel on credit (block cards) if you have not paid in time or have exceeded the limit of trade credit or have not complied with other obligations provided for in this agreement or other agreements concluded with NESTE or if we have grounds to believe that your ability to pay does not correspond to the granted trade credit amount (e.g. your financial indicators become worse compared to the indicators recorded on the date of signing the agreement and/or we have received information that you fail to comply with financial obligations to third persons and / or your property (or part thereof) has been put under seizure, etc.).
17. Upon existence of at least one of the above circumstances we have the right to unilaterally reduce the limit of trade credit, notifying you in writing.
18. Having suspended selling on credit due to the above circumstances even after you pay for the purchased fuel, we have the right not to resume selling on credit and if you wish to continue purchasing fuel to sell it only if you make an advance payment for it and sign the respective amendments to the agreement.
19. We have the right to unilaterally amend the terms and conditions of the agreement, having notified you thereof in writing and submitted the amendments to the terms and conditions a month before. If you disagree (wholly or partly) with the amendments to the terms and conditions, you must notify us of your disagreement in writing prior to the date of becoming effective of the amendments. In this case we will consider that we have failed to reach an agreement and the agreement will expire on the date of becoming effective of the amendments.
20. Disputes will be settled in the court of the location of our registered office in accordance with the legal acts effective in the Republic of Lithuania.
21. All written notifications must be sent by email or ordinary post and are deemed to be received on the following business day after they have been sent from the address of one party indicated in the agreement to the indicated address of the other party. Upon the change in the party’s address or other details, the party must notify the other party thereof in writing. Upon failure to comply with this requirement, the party does not have the right to claim that the other party’s actions carried out on the basis of the latest available information do not comply with the terms and conditions of the agreement or that it has not received notifications sent to the latest available contact details.
22. These general terms and conditions of the agreement together with the card application form, the special terms and conditions and any amendments thereto constitute the general agreement. All terms and conditions of the agreement constitute confidential information.